

Privacy Policy

This privacy policy explains how Trinsic use any personal information we collect about you.

Summary:

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1. What information do we collect about you?

We receive and store information when you:

- enter information on our website
- provide information via telephone, email or in any other way
- provide information when purchasing services or products
- provide information when contacting us about Trinsic and our services

All calls are recorded for training and monitoring purposes.

We also collect data from third parties which may include but is not limited to mobile phone networks, suppliers of voice, data and telephony products and credit reference agencies.

2. How will we use the information about you?

We may collect and process personal data for the purposes of business operations. This could include but is not limited to: administration, accounting and auditing, processing of orders, marketing, analysis, monitoring, and to notify you of any changes to your services. Trinsic are registered with the Information Commissioner's Office.

Trinsic may share your information with partners, suppliers or third parties involved with the services or products you receive from us or to help with the analytics and billing of the services or products you receive from us.

3. Marketing

We would like to send you information about our products and services which may be of interest to you. You have the right at any time to stop us from contacting you for marketing purposes and if you have consented to receive marketing, you may opt out at a later date.

We do not share your information with third parties.

If you no longer wish to be contacted for marketing purposes, please contact info@trinsic.co.uk.

4. Access to your information and Accuracy

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address info@trinsic.co.uk.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

5. Cookies

Cookies are used on our website to track visitor use of the website and to compile statistical reports on website activity. You can set your browser not to accept cookies, however in a few cases some of our website features may not function as a result.

6. Other websites

Our website contains links to other websites. This privacy policy only applies to our website so when you link to other websites you should make yourself aware of their own privacy policies.

7. Changes to our privacy policy

We keep our privacy policy under regular review. This privacy policy was last updated on 26 April 2018.

8. How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you: by email: Info@trinsic.co.uk, telephone: 01489 850000 or post: Trinsic Ltd, Forum 3 Parkway, Whiteley, Fareham PO15 7FH.